



Centerville CSD

Serving the Community Since 1959

January 2016

Board of Directors

- ◆ Eric Woodstrom -
Board President
- ◆ Don Newman -
Vice President
- ◆ Joy Willis
- ◆ Larry Whitehead
- ◆ Walt Richison

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District Office:

8930 Placer Rd
Redding, CA 96001

Mailing Address:

P.O. Box 990431
Redding, CA 96099

(530) 246 - 0680

(530) 246 - 2254 Fax

Website:

www.centervillecsd.org

Hours: M-F 8 am to Noon
1 pm to 5 pm

Centerville's New Customer Conveniences

On-Line Account Access

With On-Line Access you can easily review your monthly bill, research your account history, update your contact information and make payments using a debit/credit card or e-check*. You can also request services and sign up to receive our new paperless "E-Bill" or sign up for the "Auto-Pay" option.

* Please note that all on-line payments are charged a transaction fee of \$3.00 or 3% (whichever is greater) by the payment processor for the third-party transaction.

Simply go to our website www.centervillecsd.org and click the large green **Bill Payment** button in the right hand corner of the screen. From here you click the red button titled **Pay Your Bill Now**. First time users will need to register their account first. To register select the button titled (**Not Already Registered? Register Now.**). If you don't want to register your account, but want to make an online payment, choose the "Quick Pay" button. This allows you to make a debit/credit card or e-check payment online without registering an on-line account.

Go Paperless "E-Bills"

Go green and help the environment by choosing to receive your monthly bill and newsletter via an e-mail. Not only will you receive your bill quicker, there will no longer be a threat of your bill being lost or stolen. You can either request to go paperless through the web-portal once you register your account, contact the District Office by phone or email, or simply check the yes box on monthly water bill paystub and write in your email address.

Automatic Bank Draft (ACH Auto-Pay Payments)

This is the worry-free way to pay your water bill. With this service, you will continue to receive a monthly water bill (whether mailed or a paperless "E-Bill"); however, the amount due will be automatically deducted from your bank account. There is no set-up fee or charge associated with this payment method. To set up an Automatic Bank Draft, you can either complete the ACH Auto-Pay Application form located on our webpage and return it to the District Office or simply sign up using your on-line account.

Budget Payment Plan

Available to customers who have had an account with the District for at least 12 months, the Budget Payment Plan provides a set monthly payment amount based upon your average usage, giving you the ability to have a balanced payment throughout the year. Please contact the District Office for more details.

Happy New Year!



How to Dispose of Your Christmas Tree

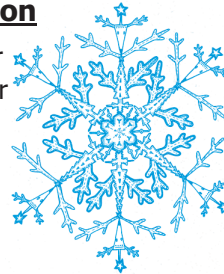
Waste Management will be picking up Christmas Trees in January. Please visit their website www.wm.com for additional information regarding dates of pick up and instructions for disposal. Make sure to remove all stands, lights, decorations and tinsel before placing your tree curbside.



Don't worry if you miss the collection period, you can always cut-up the tree and place it in your green (yard waste) container for pick-up on your regularly scheduled service day where available.

Board of Directors Annual Reorganization Session

The Board of Directors voted in a new slate of officers for the 2016 calendar year. Starting January 1, 2016, Director Eric Woodstrom will serve as President of the Board and Director Don Newman will serve as the Vice President. President Woodstrom will announce the 2016 Standing Committees at the January 2016 Board Meeting.



Holiday Schedule

The District Office will be closed:
January 1st - New Year's Day and
January 18th - Martin Luther King Jr.

**AVOID
FROZEN
PIPES!**

If you haven't already done so.... Its that time of year to wrap all of your exposed water lines with insulation or heating tape (including hose bibs, pressure regulators, etc.). We also encourage you to locate your water meter and determine whether or not you have an individual shut off valve (gate valve) just behind your meter box. This could save valuable time and damage to your personal property should your pipes freeze and break.

Conservation Update

Your conservation efforts have far exceeded the States mandated 25%! Together we have successfully conserved 33% for the months of June through November in comparison to our usage in 2013! Thank you for volunarily conserving this precious resource!

Year	Jan	Feb	Mar	Apr	May	June	July	Aug	Sept	Oct	Nov	Dec
2015	51.1	46.3	74.3	86.8	124.7	158.1	183.1	179.8	154.9	132.8	68.2	44.7*
2013	56.3	63.0	81.6	117.3	201.8	240.1	294.0	281.5	212.2	166.6	111.7	83.7
Conservation	9%	26%	9%	26%	38%	34%	38%	36%	27%	20%	39%	47%*

* Estimated.

SCHEDULED BOARD MEETINGS:

The next scheduled Board of Director's Meeting will be held Wednesday, **January 27th at 7:00 pm**, at the District Office. The public is always welcome.

Average Water Usage for the month:

Compare the usage on your water bill with the average of the District.

December's Average: 2,100 cubic - feet.